

Asylum Seekers and Migrants: Wellbeing and Needs Survey

Make the Road New York and Hester Street

Introduction + Consent

Before completing your appointment, I'd like to let you know that Make the Road New York and Hester Street are conducting a survey to better understand and advocate for the experiences and needs of asylum-seekers and migrants who have recently arrived in New York. The survey takes about 15 minutes, and your answers will be anonymized in the survey results and your identity will be kept confidential. I will be asking the survey questions—please answer them to the best of your ability and if you have any questions during the survey, feel free to ask me.

1. Wellbeing + Support

1. What year did you arrive in New York City?
 - a. Select year
2. What month did you arrive in New York City?
 - a. Select month
3. Have you felt welcome in New York?
 - a. Yes
 - b. No
4. Do you have any other family member(s) traveling with you?
 - a. Yes
 - b. No
5. Do you have children under 18 traveling with you?
 - a. Yes
 - b. No (*If no, skip Q5*)
6. Have you been able to enroll all your children in school?
 - a. Yes
 - b. No
7. Have you (and the family members traveling with you) been able to get support from a city agency or nonprofit for learning English?
 - a. Yes
 - b. No
8. Do you (and the family members traveling with you) currently have access to three full meals a day?
 - a. Yes
 - b. No
9. Do you (and the family members traveling with you) have warm clothing?
 - a. yes
 - b. no

10. Do you (and the family members traveling with you) currently have access to reliable transportation to make important appointments?
 - a. yes
 - b. no
11. Have you been able to communicate with family and friends in your country of origin at low costs?
 - a. yes
 - b. No
12. Since arriving in New York, which place(s) have you felt most comfortable?
 - a. Shelter
 - b. Local school
 - c. Navigation center
 - d. Community organization space
 - e. Place of worship
 - f. Other

2. Health Needs + Access

13. Since arriving in New York, have you or any family members traveling with you suffered from anxiety or depression?
 - a. yes
 - b. No
 - c. don't know
14. On a scale of 0 to 10, where 0 = not stressed at all, and 10 = I am the most stressed I've ever been, what is the level of stress you have been experiencing in the past week, including today?
 - a. Value between 0–10
15. What are you most concerned about / is most stressing you out?
 - a. You or your family member's health
 - b. Your family's safety
 - c. Money / finances
 - d. Finding steady work / income
 - e. Securing housing
 - f. Not being able to stay in New York
 - g. Missing loved ones / family members
 - h. Other
16. Have you been able to get health insurance?
 - a. yes
 - b. No
 - c. Don't know
17. Have you accessed healthcare services in NYC?
 - a. yes
 - b. No
 - c. Don't know
18. What challenges have you faced when trying to access healthcare services?

- a. Unable to find a provider
- b. Do not have or unable to use insurance
- c. Cannot get to appointments
- d. Unable to pay medical bill or get free care
- e. Other issue

3. Financial Needs + Employment

19. Are you currently having trouble paying for basic living expenses?
- a. yes
 - b. no
20. Do you currently have financial debt?
- a. yes
 - b. no
21. What industry did you work in at the last job you had in your home country? (Choose one. If more than one industry, choose the industry where the most hours are worked.)
- a. Arts
 - b. Construction
 - c. Education
 - d. Finance or real estate
 - e. Healthcare
 - f. Home service (cleaning and contractor)
 - g. Journalism or publishing
 - h. Manufacturing
 - i. Media or entertainment
 - j. Restaurant or hospitality
 - k. Retail
 - l. Tech/IT
 - m. Trade
 - n. Transportation or warehousing
 - o. Other
22. Have you received work authorization to work in the United States?
- a. yes
 - b. no
23. Have you found steady work in NYC?
- a. yes
 - b. No (*If no, skip Q23-Q27*)
24. What industry are you currently working in? (Choose one. If more than one industry, choose the industry where the most hours are worked.)
- a. Arts
 - b. Construction
 - c. Education
 - d. Finance or real estate
 - e. Healthcare
 - f. Home service (cleaning and contractor)

- g. Journalism or publishing
 - h. Manufacturing
 - i. Media or entertainment
 - j. Restaurant or hospitality
 - k. Retail
 - l. Tech/IT
 - m. Trade
 - n. Transportation or warehousing
 - o. Other
25. In the last month, how many hours a week on average did you work?
- a. Number
26. Are you being paid at least \$15 / hour on average?
- a. yes
 - b. no
27. At work, have you suffered any of the following exploitative or abusive conditions at work...
- a. Not receiving your pay?
 - b. Feeling threatened because of your immigration status?
 - c. Safety hazards?
 - d. Anything else?
28. What industry would you most like to work in? (Choose one).
- a. Arts
 - b. Construction
 - c. Education
 - d. Finance or real estate
 - e. Healthcare
 - f. Home service (cleaning and contractor)
 - g. Journalism or publishing
 - h. Manufacturing
 - i. Media or entertainment
 - j. Restaurant or hospitality
 - k. Retail
 - l. Tech/IT
 - m. Trade
 - n. Transportation or warehousing
 - o. Other
29. Are you currently looking for work in NYC?
- a. yes
 - b. no
30. Has it been hard to find work in NYC?
- a. yes
 - b. no (*If no, skip Q31*)
31. Why has it been hard to find work in NYC?
- a. No work authorization

- b. Cannot find childcare
- c. Difficult transportation / commute
- d. Discrimination by employers
- e. Lack of job training
- f. Lacking proof of work experience
- g. Other

4. Housing

32. Do you currently live in a NYC shelter?
- a. Yes
 - b. No (*If answer is "No", skip the rest of Housing*)
33. What kind of shelter do you live in?
- a. Tent
 - b. Hotel
 - c. Other
34. Do you feel safe where you live?
- a. yes
 - b. no
35. How many months have you lived there?
- a. Number (of months)
36. Since arriving in NYC, have you stayed in more than one location/shelter?
- a. yes
 - b. no
37. In the shelter you're currently staying in, do you have access to
- a. Lockable room or lockable storage?
 - b. Heat?
 - c. Hot water?
 - d. Strong broadband services?
 - e. None of the above
38. Why have you not been able to move somewhere else?
- a. Not enough income
 - b. Not able to find an affordable apartment
 - c. Other

5. Immigration Process

39. Do you intend to seek asylum?
- a. yes
 - b. no
40. Have you found a lawyer to represent you?
- a. yes (*If yes, skip Q40*)
 - b. no
41. What challenges are you facing in trying to obtain legal representation?
- a. Not been able to get an appointment

- b. Cost of legal fees
 - c. Difficulty traveling to a lawyer's office
 - d. Don't know where to find a lawyer
 - e. Finding the right lawyer
 - f. Other
42. In trying to navigate the immigration court process, have you experienced...
- a. Long wait time between appointments?
 - b. Not understanding the process at all?
 - c. Not receiving court notices on time or at all?
 - d. Any other difficulties?

6. Background + Demographics

43. What is your country of origin?
- a. Country
44. Why did you leave your country of origin?
- a. Economic reasons
 - b. Political reasons
 - c. Social discrimination
 - d. Violence
 - e. Prefer not to say
 - f. Other
45. Do you have loved ones in the United States? This can be family, friends, or other.
- a. yes
 - b. No (*If no, skip Q45*)
46. Do your loved ones live in New York?
- a. yes
 - b. no
47. Why did you come to New York City?
- a. New York City was always my intended destination
 - b. I have family in New York
 - c. I did not feel safe in the previous place
 - d. I believe there's better economic opportunity in New York
 - e. I was brought here without a choice / threatened into coming here
 - f. Prefer not to say
 - g. Other
48. Is there somewhere else outside of New York you would rather live if you could?
- a. Yes
 - b. No
49. What is your age?
- a. Number
50. How would you describe your race and ethnicity?
- a. American Indian/Alaska Native
 - b. Asian
 - c. Black/African

- d. Latin(o/a/x)
 - e. Native Hawaiian/Pacific Islander
 - f. White
 - g. Prefer not to say
51. What is your gender identity?
- a. Woman
 - b. Man
 - c. Trans woman
 - d. Trans man
 - e. Non-Binary
 - f. Genderfluid
 - g. Agender/I don't identify with any gender
 - h. Prefer not to say
 - i. Gender not listed
52. What is your highest level of education?
- a. No schooling completed
 - b. Nursery school to 8th grade
 - c. Some high school, no diploma
 - d. High school graduate, diploma or GED
 - e. Some college credit, no degree
 - f. Trade/technical/vocational training
 - g. Associate degree
 - h. Bachelor's degree
 - i. Master's degree
 - j. Professional degree
 - k. Doctorate degree
 - l. Prefer not to say

• End of Survey •