

[FINAL DRAFT]

- Skip logic in red
- All questions are required and “choose one” unless otherwise noted

2024: Asylum Seekers and Migrants Needs Survey

Make the Road New York and Hester Street

Introduction + Consent

Intro script for MRNY surveyors

Hello, this is _____ from Make the Road New York, an organization that fights for good jobs, housing and schools for everyone. We were able to support newly arrived immigrants in New York this year with temporary phone service. Can you confirm that you are the person to whom we provided it? (Mark yes, no, disconnected, wrong number.)

(If they say yes it's them:) OK, excellent, thank you very much. I'm calling to conduct a survey to better understand the needs of newly arrived immigrants in New York. Would you be willing to participate in such a survey?

(If they agree:) Thank you! Would you like to receive a \$20 gift card via text **or** pick up \$20 in cash at our office as a thank you for completing this survey?

- [Enter phone number or put “pick up cash”]

Intro script for Afrikana surveyors

Hello, this is _____ from Afrikana, an organization that provides support to new arrivals to New York. I'm conducting a survey to better understand the needs of newly arrived immigrants in New York. Would you be willing to participate in such a survey?

(If they agree:) Thank you! (Share information on how to receive compensation.)

- [Enter phone number or put “pick up cash”]

(If asked) Survey length and confidentiality

The survey takes about 20 minutes. Your answers will be anonymized in the survey results and your identity will be kept confidential.

Sections

1. Language
2. Arrival + Wellbeing

3. Healthcare
4. Employment
5. Housing
6. Immigration
7. Background + Demographics

1. Language

1. (For surveyor only: mark what language you are conducting the survey in.)
 - a. English
 - b. Spanish
 - c. French
 - d. Arabic
2. On a scale of 0–5, what is your level of English proficiency? 0 is no proficiency and 5 is fully fluent.
 - a. 0 - None
 - b. 1 - Elementary proficiency
 - c. 2 - Limited working proficiency
 - d. 3 - Professional working proficiency
 - e. 4 - Full professional proficiency
 - f. 5 - Primary fluency / bilingual proficiency
3. Besides English, what languages do you speak? (Select all that apply.) *(not required)*
 - a. Spanish
 - b. French
 - c. Haitian Creole
 - d. Arabic
 - e. Other: _____

2. Arrival + Wellbeing

4. Do you live in New York City now?
 - a. Yes
 - b. No
5. What year did you arrive in New York City?
 - a. Select year
6. What month?
 - a. Select month
7. Have you felt welcome in New York City?
 - a. Yes
 - b. No
8. Do you have any other family members traveling with you?
 - a. Yes
 - b. No *(If no, skip Q9-10)*

9. Do you have children or young adults under 21 traveling with you?
 - a. Yes
 - b. No (*If no, skip Q10*)
10. Have you been able to enroll all your children ages 4–21 in school?
 - a. Yes
 - b. No
11. Have you (and family members traveling with you) been able to get support from either a city agency or nonprofit for learning English?
 - a. Yes
 - b. No
12. Do you (and family members traveling with you) have access to three full meals a day?
 - a. Yes
 - b. No
13. Do you (and the family members traveling with you) have access to warm clothing?
 - a. Yes
 - b. No
14. Do you (and the family members traveling with you) have access to reliable transportation to get to your job and other important appointments?
 - a. Yes
 - b. No
15. Since arriving in New York have you (and any family members traveling with you) suffered from anxiety or depression? (For example: feeling unable to get out of bed, feeling hopeless, constant worrying.)
 - a. Yes
 - b. No
 - c. I don't know
16. On a scale of 0 to 10, what is the level of stress you have been experiencing in the past week, including today? 0 = no stress and 10 = the most stressed you've ever been.
 - a. [Number between 0–10]
17. We want to understand what worries you might have. For each of the following, you can say 'Yes' if it's something you're worried about or 'No' if it's not something you worry about.
 - a. Are you worried about you (or your family's) health?
 - i. Yes
 - ii. No
 - b. Are you worried about you (or your family's) safety?
 - i. Yes
 - ii. No
 - c. Are you worried about being able to pay for basic living expenses?
 - i. Yes
 - ii. No

- d. Are you worried about finding steady work?
 - i. Yes
 - ii. No
- e. Are you worried about finding housing?
 - i. Yes
 - ii. No










3. Healthcare

I have a few questions about healthcare.

18. When trying to see a doctor or get medical care in New York City, have you experienced any of the following challenges? For each scenario you can just answer 'Yes' or 'No'.
- a. Unable to enroll in health insurance? (If asked, examples of health insurance include "Medicaid," "Child Health Plus," and "Essential Plan.")
 - i. Yes
 - ii. No
 - b. Unable to use insurance?
 - i. Yes
 - ii. No
 - c. Unable to find a provider?
 - i. Yes
 - ii. No
 - d. Unable to pay medical bills?
 - i. Yes
 - ii. No

4. Employment

Next I'm going to ask some questions about work, to better understand any challenges you might be having when it comes to work.

19. Can you list the types of job experience, certification, or vocational training you have? Including experience from before living in the US. (Select all that apply.)
- a.  Management (e.g. small business owner)
 - b.  Business and Financial Operations
 - c.  Computer and Mathematical (e.g. IT)
 - d.  Architecture and Engineering
 - e.  Sciences
 - f.  Community and Social Service (e.g. caretaker)
 - g.  Legal
 - h.  Educational Instruction and Library
 - i.  Arts, Design, Entertainment, Sports, and Media

- j. 🏥 Healthcare Practitioners, Technicians, and Healthcare Support
 - k. 🚒 Public Safety
 - l. 👨‍🍳 Food Preparation and Serving Related (e.g. cook)
 - m. 🧹 Building and Grounds Cleaning and Maintenance (e.g. cleaning staff, custodial, or landscaping)
 - n. 💇‍♀️ Personal Care and Service (e.g. hair stylist)
 - o. 🛍️ Sales and Related (e.g. retail)
 - p. 🏢 Office and Administrative Support (e.g. liaison aide or community service aide)
 - q. 🌾 Farming, Fishing, and Forestry
 - r. 🏗️ Construction and Extraction (e.g. contractor)
 - s. 🔧 Installation, Maintenance, and Repair (e.g. electrician)
 - t. 🏭 Production and Manufacturing
 - u. 🚚 Transportation and Material Moving (e.g. stock worker, warehousing, delivery)
 - v. None
20. Have you applied for work authorization to work in the US?
- a. Yes
 - b. No *(If no, skip Q21)*
21. Have you received work authorization?
- a. Yes
 - b. No
22. Have you found steady work in NYC?
- a. Yes
 - b. No *(If no, skip Q23-Q26)*
23. What type of job are you currently working in? (If more than one type, choose the job with the most hours worked.)
- a. [Same list as Q19]
24. In the last month, how many hours a week on average did you work?
- a. Number
25. Are you being paid at least \$15 / hour on average?
- a. Yes
 - b. No
26. At your current job, have you experienced any of the following? For each you can just answer 'Yes' or 'No'.
- a. Have you not received your pay?
 - i. Yes
 - ii. No
 - b. Have you felt threatened because of your immigration status?
 - i. Yes
 - ii. No
 - c. Have you encountered any safety hazards?
 - i. Yes

- ii. No
- 27. Are you currently looking for work in New York City?
 - a. Yes
 - b. No (*If no, skip Q28-29*)
- 28. Are you looking for a specific type of job or any job?
 - a. Yes
 - b. No, I'll take any job (*If no, skip Q29*)
- 29. What type of job would you most like to have?
 - a. [Same list as Q19]
- 30. Has it been hard to find work/another job in NYC?
 - a. Yes
 - b. No (*If no, skip Q31*)
- 31. Has it been hard to find work/another job in NYC for any of the following reasons? I'll list some challenges and for each you can say 'Yes' if it applies to you or 'No' if it doesn't.
 - a. Has it been hard to find work because you can't find childcare?
 - i. Yes
 - ii. No
 - b. Has it been hard to find work because of discrimination by prospective employers?
 - i. Yes
 - ii. No
 - c. Has it been hard to find work because of a lack of job training opportunities?
 - i. Yes
 - ii. No
 - d. Has it been hard to find work because you don't have proof of work experience?
 - i. Yes
 - ii. No

5. Housing

Next I'm going to ask some questions about housing.

- 32. Do you currently live in a NYC shelter?
 - a. Yes
 - b. No (*If no, skip the rest of Housing section*)
- 33. What kind of shelter do you live in, individual room or group setting?
 - a. Individual room
 - b. Group setting
- 34. Do you feel safe where you live?
 - a. Yes
 - b. No
- 35. In the shelter you're currently staying in, do you have access to...

- a. Lockable room or lockable storage?
 - i. Yes
 - ii. No
 - b. Heat?
 - iii. Yes
 - iv. No
 - c. Hot water?
 - v. Yes
 - vi. No
36. How many months have you lived there?
- a. Number
37. Have you received either a 30- or 60-day notice to leave shelter or reapply?
- a. Yes
 - b. No
38. Have you found an option for leaving the shelter system?
- a. Yes
 - b. No
39. Since arriving in NYC, have you stayed in more than one shelter?
- a. Yes
 - b. No

6. Immigration

Now I'm going to ask some questions about the immigration legal process.

40. Have you applied for asylum?
- a. Yes (*If yes, skip Q41*)
 - b. No
41. Do you intend to apply for asylum?
- a. Yes
 - b. No
42. Have you applied for Temporary Protected Status?
- a. Yes (*If yes, skip Q42*)
 - b. No
43. Do you intend to apply for Temporary Protected Status?
- a. Yes
 - b. No
44. Have you received legal assistance to help you file for asylum or work authorization?
I will list some places that provide legal assistance and for each you can say 'Yes' if you have received legal assistance from such a place, or 'No' if you have not.
- a. Have you received legal assistance from a provider of legal services (private or nonprofit)?
 - i. Yes
 - ii. No

- b. Have you received legal assistance from a lawyer (full representation)?
 - i. Yes
 - ii. No
 - c. Have you received legal assistance from the Red Cross, also called the Asylum Application Help Center?
 - i. Yes
 - ii. No
45. Have you found a lawyer to represent you in immigration court?
- a. Yes
 - b. No
46. In trying to find someone to represent you in immigration court, have you experienced any of the following challenges? I will list some challenges and for each you can say 'Yes' if it applies to you, or 'No' if it doesn't.
- a. The lawyers not having appointments available?
 - i. Yes
 - ii. No
 - b. The high cost of legal fees?
 - i. Yes
 - ii. No
 - c. Don't know where to find a lawyer?
 - i. Yes
 - ii. No
 - d. Immigration legal fraud (someone who charged you without providing any services)?
 - i. Yes
 - ii. No
47. Have you received a court date to appear in immigration court?
- a. Yes
 - b. No
48. In navigating the immigration court process, have you experienced:
- a. Long wait time between court dates?
 - i. Yes
 - ii. No
 - b. Not receiving court notices in time?
 - i. Yes
 - ii. No

7. Background + Demographics

We're almost done with the survey. The last questions I have are about your background.

49. What is your country of origin?
- a. [Choose country form searchable list of countries]

50. We want to understand why you left your country of origin. I will list some reasons and for each you can say 'Yes' or 'No.'
- a. Did you leave your country of origin because of economic reasons?
 - i. Yes
 - ii. No
 - iii. Prefer not to say
 - b. Did you leave your country of origin because of political reasons?
 - i. Yes
 - ii. No
 - iii. Prefer not to say
 - c. Did you leave your country of origin because of social discrimination reasons?
 - i. Yes
 - ii. No
 - iii. Prefer not to say
 - d. Did you leave your country of origin because of violence?
 - i. Yes
 - ii. No
 - iii. Prefer not to say
51. Do you have loved ones in the United States? They can be family, friends, or other people you consider loved ones.
- a. Yes
 - b. No (*If no, skip Q52*)
52. Do any of your loved ones live in New York City?
- a. Yes
 - b. No
53. When you entered the US, did you intend to come to New York City?
- a. Yes
 - b. No
54. If not, were you brought to New York City without a choice, or threatened into coming here?
- a. Yes
 - b. No
 - c. Prefer not to say
55. Do you want to stay in New York City or is there somewhere else in the US you would like to go?
- a. New York City (*If NYC, skip Q56*)
 - b. Somewhere else in the US
56. Where else in the US would you rather live?
- a. [Choose a state]
57. What is your age?
- a. [Enter number]
58. How would you describe your race and ethnicity? (Select all)
- a. American Indian/Alaska Native

- b. Asian
 - c. Black/African
 - d. Latin(o/a/x)
 - e. Native Hawaiian/Pacific Islander
 - f. White
 - g. Prefer not to say
59. How would you describe your gender identity? (We ask this question because we don't want to make assumptions about anyone's gender identity.)
- a. Cis woman
 - b. Cis man
 - c. Trans woman
 - d. Trans man
 - e. Non-binary
 - f. Genderfluid
 - g. Agender/I don't identify with any gender
 - h. Prefer not to say
 - i. Gender not listed
60. What is your highest level of education?
- a. No schooling completed
 - b. Nursery school to 8th grade
 - c. Some high school, no diploma
 - d. High school graduate, diploma or GED
 - e. Some college credit, no degree
 - f. Trade/technical/vocational training
 - g. Associate degree
 - h. Bachelor's degree
 - i. Master's degree
 - j. Professional degree
 - k. Doctorate degree
 - l. Prefer not to say
61. In Spring of 2023, Make the Road conducted a similar survey with people who received a cell phone. Do you remember participating in that survey?
- a. Yes
 - b. No
 - c. I don't know / I can't remember

• **End of Survey** •

Other survey words for translation

- Previous
- Next
- Page Break

- Back
- Language
- Please type another option here
- Please Select
- Search
- January
- February
- March
- April
- May
- June
- July
- August
- September
- October
- November
- December
- Submit
- Clear All Answers
- Save